

Bulletin

ECR Crime Prevention

April 2004

The CGC Crime Prevention Programme entered a new phase this month. We have always spoken of our efforts being aimed at the benefiting not only our industry, but South Africa as a whole.

This wider focus (if that makes sense) has been present for 2 reasons. First, we have been aware of the phenomenon called Crime Displacement, which happens when one target takes steps to make it a more difficult target, and the criminals then strike a different, softer target. The second reason is that every South African interacts with our industry, which, apart from the clothing industry, is unique in SA.

From the outset, we have maintained that a reduction of crime in our industry is of national importance a stance which has been supported by the National Police Commissioner Jackie Selebi.

Our premise has also been that the key to combating crime is information, especially the sharing of this information. And for this reason, we have opened discussions with other industries.

Business Against Crime has recognised the need for industries to stand together in this national fight against crime, and has established a multi-industry crime combating forum. The initial meeting was held in April. Invitees included the banking industry (SABRIC, SAFPS), Insurance (SAIA) Motor vehicle manufacturers (NAAMSA) and the CGCSA.

This initiative was well received by those present and in fact expands to include other industries such as Mining. However, it is important to note the esteem in which the CGC Crime Prevention programme is held. Together with SABRIC we are regarded as a benchmark for other industries to follow. Our level of information sharing, voluntarily provided by our members is what enables us to play a leading role in combating crimes against our industry.

Sharing Information

This is indeed the key to our success; and key to the success of your Crime Prevention Programme. Everything we do at the CGC Crime Office relates to being a centre for information. The Incident Management System is a collection of each company's individual data, which when view in the collective, can provide useful information. The Employers' Reference Site and the Instant Alerts rely on you for their information.

This is a new concept among South Africans, which I am pleased to say is gaining growing acceptance among the participants of the CGC Crime Prevention

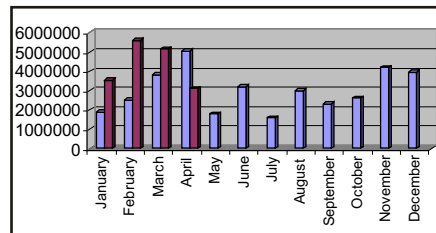
Programme.

But information sharing is not a one-way street. We need to be giving you, our principals, the information which will make this Programme meaningful to your businesses. This Bulletin is an attempt to bring a universal message to our audience. However, your specific needs can only be met if you communicate them to us. The Crime Office reports crime stats weekly and monthly to a number of our members. Please contact us (0861 101 726, crime@cgcsa.co.za) to establish what detailed information is available, and how you want to get it. Your wish is our command.

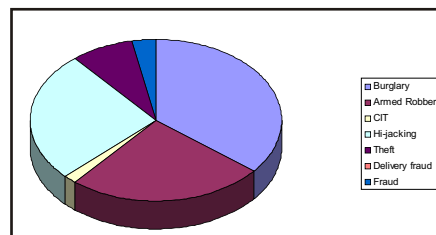
One caveat: We will not disclose individual companies' statistics. So please don't ask us to provide you breakdowns per company, etc. We will gladly provide you stats for your company, and the industry, or industry sector, but not other companies.

Incident Statistics

On that note, the IMS shows April showing a marked decrease from March. However, inspection of the individual records shows that a number of incidents are being reported without a Value of Loss being provided. Steps have been taken to rectify these omissions, and members are requested to provide us with the values (or an estimate thereof) when reporting the incident.

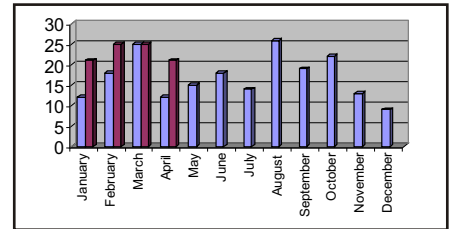


The pie chart still shows Burglary being our biggest threat. However, Hi-jacking is showing up as a serious source of loss or a popular source of contraband for the Dark Side.



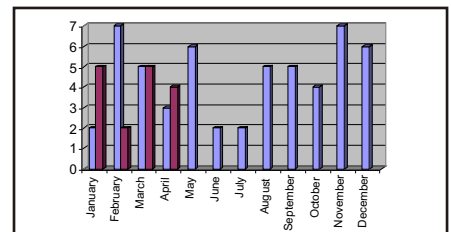
Burglary

The number of Burglaries reported for April dropped slightly to 21 (25 last month) while the reported value dropped significantly, due mainly to 11 of the incidents not having a value of loss reported.



Hi-jacking

The number of incidents reported shows a drop from 5 to 4, but the value is much higher, as 2 of the events were full long haul loads.



The Logistics focus group Logistics SA have been grappling with ways to maximise their benefit from the Crime Prevention programme, and how they, without compromising competitive advantage, can develop collaborative solutions.

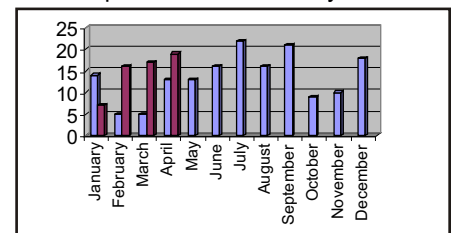
A workshop is planned for May, to develop this issue further.

Armed Robbery

This class of incident shows a steady increase since October last year (apart from a blip in January). The Violent Crime work group has finalised the shopping centre surveys, and will be analysing the results during the coming month, with a view to developing a set of guidelines on target hardening for shopping centres.

These guidelines are also being gauged against architectural reality to see if they are feasible. Watch this space.

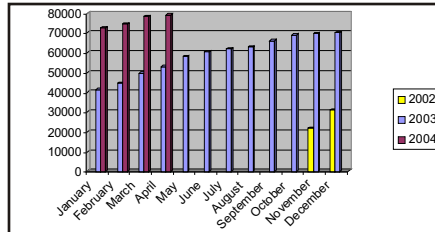
In the meantime we have also sent a request to the SAPS for an update on the progress they are making in investigating the incidents we have had since January 2003. We will continue to lobby for a focus from the police on retail robbery.



Employers Reference Site

What continues to amaze us is the fact that some companies do still not appreciate the value of pre-employment screening. This can be the only conclusion we can draw from their

reluctance to participate in what seems so obvious benefit to them. The number of names on the database is touching 80,000. Almost 10% of enquiries result in us providing a definitive work history (often more than 1 employer for the candidate).



ID Credentials

One of the original aims of the Crime Prevention Programme was to develop a means of controlling access for manufacturer and third party staff entering the store.

We have put together a work group consisting of stores, manufacturers and the Association of Sales and Merchandising Companies to develop such a process. This is developing fast into a standardised access card, with a number of minimum criteria. The target date for implementation is 1 October 2004, after which it will be mandatory for all non-store staff who enter the store through the staff entrance. If your company has representatives to whom this applies. Please get hold of the Crime Office (0861 101 726, or crime@cgcsa.co.za) for further details.

Participation

The following companies are paid up participants of the CGC Crime Prevention Programme (payments received up to 30 April):

Store Groups

Shoprite/Checkers
Spar

Manufacturers

BAT Illovo Sugar
Johnson & Johnson
National Brands Nola
Real Juice Roche
SA Cut Glass

Merchandising Companies

Cordiners Focus Retail
GPR N Prentis and Son
Supply Chain Services
Vital

Logistics

Supply Chain Services
Tar-Jet TFD
Vector

Security

Chandel Lodge
Massguard